



Planned Parenthood Chat/Text Users Say Thank You

Visitor: I found the chat SUPER HELPFUL! Its unique and never seen anything like this, its a life saver for many girls and women out there!

Educator: Thank you! I appreciate that more than you know. If you have more questions do you think you'll come back and chat again?

Visitor: I sure will! Thank you have a nice night!

Educator: Before we finish up, can you tell me if you found this chat helpful today?

Visitor: Very helpful, 10/10 would recommend. Thank you for this

Educator: You're welcome. If you have more questions do you think you'll come back and chat again?

Visitor: Of course! I prefer chatting online instead of phone call.

Visitor: i never would have gotten this specific of information from a doctor, and i would have had to wait a long time for an appt

Educator: We're glad that we're here to help you!

Visitor: Thank you for listening and staying with me

Educator: I'm happy I was able to provide you any comfort if possible.

Educator: Before we finish up, can you tell me if you found this chat helpful today?

Visitor: I found it the most helpful to sooth my panicked self, and i honestly cannot thank you enough for helping me calm down,

Educator: You're so welcome. I'm really happy to hear that you are more calm now.

Educator: If you have more questions do you think you'll come back and chat again?

Visitor: 100% yes, i heard about you on social media and i didn't know that Planned parenthood was also in Canada until 4am this morning. I'm so grateful you guys have a chat box thing (i don't know the name of this), because it really helped me to get real time answers.

Visitor: [Educator], i can't thank you enough, thank you,

Educator: That's very kind of you, [Visitor]. You're very welcome.

Visitor: ok. so from everything we have discussed and me telling u EXACTLY what happened in the situation, what are your thoughts on the possibility of pregnancy...would u say low-risk

Educator: Yes, it seems that your risk of pregnancy is low from what you have described -- you and your partner used a condom consistently and when it was not used, he did not ejaculate into your vagina. However if your period continues to be delayed, the next best step to take would be to purchase a pregnancy test from your nearest pharmacy, student health center or nearest Planned Parenthood.

Visitor: ok. this is helping me become less stressed.

Visitor: oh my goodness, its very comforting to hear that. Thank you so much [Educator] for helping me, you guys are really changing people's lives, becuae u have really helped mine. thank you, God bless.

Educator: I'm glad we could be of service to you. Take care and have a wonderful weekend.

Visitor: This would be my first visit, ever. So I'm not sure what exactly is going to happen

Educator: Be honest with the doctor or nurse about your sexual history and what risks you've taken, and the two of you can decide which tests are appropriate.

Visitor: Will do. Thanks for your help and time, [Educator].

Educator: Before we finish up, can you tell me if you found this chat helpful today?

Visitor: Yes it did, I've been very nervous and scared just thinking about going in but chatting with you helped me realize I shouldn't be

Visitor: No, I think that's all of my questions for now. I'm probably going to give them a call in the next few days and try to make an appointment for sometime this week. Hopefully my boyfriend will be able to go with me as well because I think we should both be there to hear what they have to say. Thank you so much for answering all of my questions :) Seriously- this helped a lot!!

Educator: That sounds great. Before we finish up, can you tell me if you found this chat helpful today?

Visitor: This chat was extremely helpful; this has helped way more than talking to anyone else so far :) I'm so grateful for this resource, and I can't thank you enough- A million thank yous!!!!

Educator: You're welcome! I'm glad I could help. If you have more questions do you think you'll come back and chat again?

Visitor: Of course :) thank you so much!!

Educator: Is there any other information I can try to help you with today?

Visitor: Thank you for doing this work. I greatly appreciate it. I am a PP donor. The services you provide to those in need is wonderful. It is good to have PP in the community as a resource for women's health and well-being. You may not normally be thanked but I want you to know that you're doing good work and are valued. You answered all my questions. Have a good night.

Need Help? Chat online or text "PPNOW" to 774636 (PPINFO) to get answers about pregnancy, birth control, emergency contraception, STDs, and abortion.