

PPGR complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. [PPGR] does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

- PPGR provides free aids and services to people with disabilities to communicate effectively with us such as qualified sign language interpreters and written information in other formats (larger print, audio, accessible electronic formats, or other formats).
- PPGR provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages

If you need these services, then please contact 314-531-7526.

If you believe that [PPGR] has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, then you can file a grievance with: [Planned Parenthood Great Rivers]. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, then Call 314-531-7526 is available to help you. You also can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building, Washington, DC 20201  
1- 800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Notice English

ATTENTION: Language assistance services, free of charge, are available to you. Please contact 1-888-426-9439