



Medi-Cal NMT/NEMT Benefits

Plan/Group	Phone Number	Notice	Transportation Vendor	Hours
CalOptima CCN (Medi-cal)	(833) 648-7528	2 days Prior Notice	Modivcare Solutions	24/7/365
Optum (Medi-cal)	(833) 648-7528	3 days Prior Notice	Veyo	24/7/365
IEHP Direct (Medi-cal)	RSVP: (855) 673-3195 Discharge/Transfer Afterhours: (855) 490-3817	5 days Prior Notice	Call the Car	24/7/365

The NMT Benefit is for both Family Planning and Melody Women's Health Patients with Medi-cal. It provides transportation to Medi-cal covered services by use of passenger car, taxi, or any other forms of public or private transportation including private vehicles. Members using NMT must be able to walk without assistance from the driver. **Please note that this benefit is being offered through the Health Plans and not PPOSBC/Melody Health**

Non-Emergency medical transportation- or NEMT- and non-medical transportation (NMT) Definitions:

NEMT: transportation by ambulance, wheelchair van or little van for those who cannot use public or private transportation

NMT: transportation by private or public vehicle for those with no other way to get to-and-from their appointments.