



Planned Parenthood of Illinois

CARE NO MATTER WHAT

2020-2021 ANNUAL REPORT

Dear Friend -

Access to sexual and reproductive health care, including abortion care, is critical to our equality as human beings. The freedom to make personal choices about our bodies, our sexuality, and our health is central to personal dignity and autonomy.

Planned Parenthood has stood for these fundamental rights for over a century. But working to make these rights a reality for all-- not limited by who we are, how much money we have, where we are born or where we live--has never been more challenging. In the face of the unprecedented challenges presented by a shifting political and judicial climate, Planned Parenthood is strengthening Illinois as a haven for reproductive rights by extending the organization's reach in health care services, education, and advocacy. Through advances in the way care is delivered, expanding facilities, opening new sites, and increasing telehealth services, PPIL has grown to reach patients where they are. Through education and outreach in schools and communities, PPIL has increased access to information to make informed decisions about their health. PPIL has advanced policies to secure Illinois as a center for reproductive health care through advocacy and activism.

All this takes enormous commitment--of energy, time, and money. Our staff, board, volunteers, patients, and donors inspire me. We all have important roles to play. This work cannot be done unless we stand together. As a wise poet said, **"The way we live, timorous or bold, will have been our life."** **Let us be bold--and fight to make health care access and freedom of choice a reality for all.**



In this together,

Emily Nicklin

Board Chair

Planned Parenthood of Illinois

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Our Health Centers

Dear Friends,

Thank you for standing with Planned Parenthood of Illinois (PPIL). Together, we have weathered the global pandemic and ensured PPIL patients have access to essential sexual and reproductive health care and education, and advocated for racial justice, economic equality, and reproductive freedom.

We celebrated a significant victory when the Biden-Harris administration won the White House. **Despite the positive change in national leadership, legislators in nearly every state introduced bills that would undermine access to critical health care: the ability to get a safe abortion.** With over 550 abortion restrictions introduced, the first half of 2021 was the most devastating legislative session for abortion rights in history. PPIL is proud to be a haven for sexual and reproductive health care and rights in the Midwest and committed to providing care to those who call Illinois home and those who will have to travel here for essential services.

As the leading sexual and reproductive health provider, educator, and advocate in Illinois for more than one hundred years, we recognize our responsibility to listen to and amplify the voices of the communities we serve. At PPIL, we are engaged in deep, systemic work to advance reproductive health and rights – including abortion rights and access to the full spectrum of sexual and reproductive health services. We have also deepened our commitment to Diversity, Equity, and Inclusion (DEI), both internally and externally, to address the barriers to care faced by our patients and their communities. PPIL is working diligently to advance equity and inclusion by building a diverse, inclusive, and culturally-competent work environment.

We have continued to innovate and advance how we provide care and advocate for patients. We expanded our telehealth services to offer medical abortion care to patients across the state. We educated students online and provided parents and caregivers with free educational workshops as they navigated meaningful conversations on sexual health at home. We worked with legislators in Springfield and partnered with coalitions to pass landmark maternal health legislation addressing Illinois' Black maternal health crisis and the passage of the Keeping Youth Safe and Healthy Act (formerly known as the REACH Act).

Together, we will continue to open our doors wider for those who need us most and carry out our mission to provide care, no matter what, and build a more equitable future for all.



With gratitude,

A handwritten signature in black ink that reads "Jennifer Welch".

Jennifer Welch

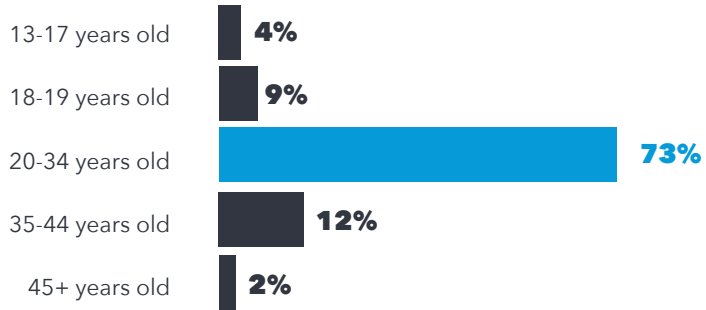
President & CEO

Planned Parenthood of Illinois

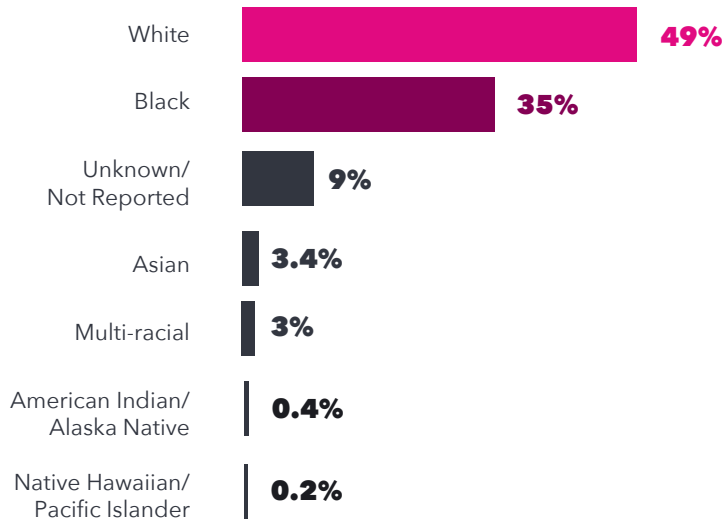
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WHO WE SERVE

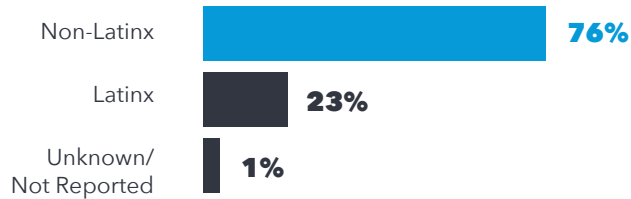
PATIENT AGE



PATIENT RACE



PATIENT ETHNICITY



DID YOU KNOW?

Nearly half of PPIL patients rely on public health coverage such as Medicaid or use the sliding fee scale to pay for their appointment.

97,348

PATIENT VISITS

59,868

PATIENTS SERVED

3,694

CANCER SCREENINGS

28,789

BIRTH CONTROL VISITS

107,324

STI TESTS

5,620

PPDIRECT VISITS

5,067

TELEHEALTH VISITS

Patient care provided at PPIL Health Centers and via telehealth from July 1, 2020-June 30, 2021.

ROGERS PARK PATIENT

"Everyone was super helpful and understanding of my situation. If it weren't for Planned Parenthood and the staff working here, I wouldn't have been able to receive treatment."

"Everyone was extremely kind and helpful! It was my first time visiting Planned Parenthood, and I would recommend it to anyone. I had such a rough time finding a doctor to see me, and I had zero issues getting the help I needed here. Thank you so much for all that you do!"

**WAUKEGAN
HEALTH CENTER
PATIENT**

**GETTING TOGETHER
IN THIS**

Innovating to Provide Care

As many states increased restrictions on essential care during the COVID-19 pandemic, PPIL took proactive measures to protect and expand access. Not only did we continue providing compassionate care to patients at our 17 health centers across the state, but we also offered patient care via telehealth.

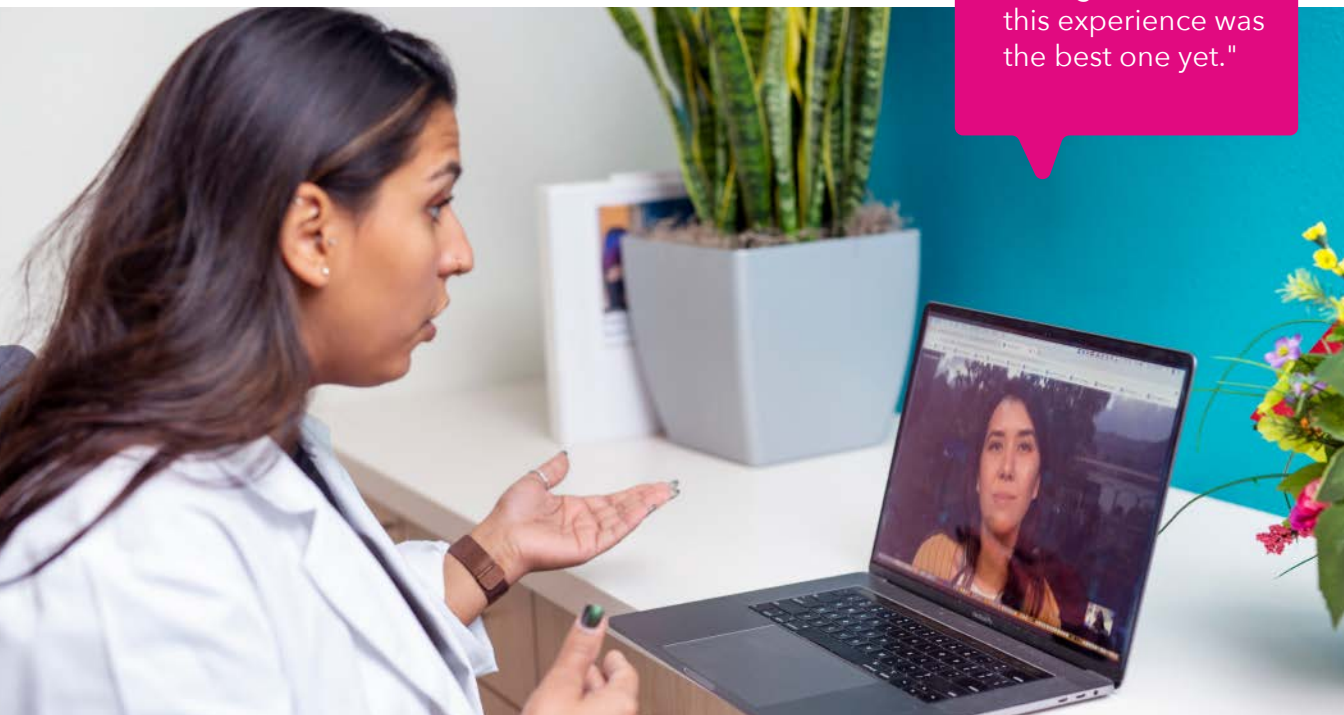
Telehealth is an innovative service that delivers comprehensive care to patients by connecting them with trusted PPIL providers from the safety of their own homes. Through a Planned Parenthood Direct app and a secure video conferencing platform, telehealth offers patients access to time-sensitive care that encompasses a wide variety of services including birth control, emergency contraception, pregnancy options counseling, vasectomy consultations, gender-affirming hormone therapy, STI treatments, UTI treatments, pre-exposure prophylaxis and post-exposure prophylaxis for HIV prevention, and other services. This year, we also expanded telehealth services to include medication abortion care. Through telehealth, patients can now receive access to safe and legal abortion services from their devices. When patients schedule an appointment for a telehealth medication abortion (TeleMAB), they are connected to a telehealth reproductive health assistant who assists the patient as they move through their visit.

A telehealth abortion visit consists of:

- Appointment check-in
- Eligibility screening with a licensed health professional
- Complete medical history and health assessment
- Comprehensive education and options counseling
- Consultation with a PPIL provider (to ensure that patients are fully aware of what to expect during the process)

TELEHEALTH PATIENT

"Everyone at Planned Parenthood has been absolutely wonderful and kind to me every time I have gone in, and this experience was the best one yet."





Behavior Health Clinicians

PPIL proudly meets the holistic needs of our patients with our supportive counseling services. Patients can connect with PPIL's Behavioral Health (BH) Clinicians at a health center or via telehealth from the privacy of their home.

Behavioral Health Clinicians are here to provide compassionate support and care. The BH team offers our patients:

- Psycho-social support for all patients seeking care at Planned Parenthood of Illinois.
- Crisis support for those experiencing intense emotions before or after their visit, as well as post-abortion counseling support.
- Provide case management behavioral health and social support to our Gender Affirming Hormone Therapy patients in a safe and inclusive environment.
- Pregnancy counseling to fully inform patients of ALL their options while providing each patient with a judgment-free environment to talk through their emotions and available resources.
- Partner with PPIL's abortion navigators to help patients locate funding sources internally-or externally for those without insurance. We also assist with practical support such as food, transportation, and lodging for patients in extreme circumstances.
- Provide referrals to appropriate mental health providers for long term continuity of care.
- Meet with patients who are struggling with substance abuse to provide referrals and explore patient-centered harm reduction techniques.
- Provide referrals to appropriate community organizations for long term care, emergency housing, food assistance, services for survivors of violence, government benefits, prenatal care, and adoption.

YEAR IN REVIEW

JUL
2020

Get out and Vote

PPIL launched a bilingual digital advertising campaign to educate and promote voting by mail during the pandemic. We created an animated campaign which was shared on social media platforms such as Facebook, Twitter, and Instagram, informing community supporters how to cast their ballots from the safety of their home.

AUG
2020

Real Talk Series

PPIL launched a seven-part virtual education series, Real Talk: Creating Healthy Conversations with Young People. It aimed to equip parents and caregivers with the tools to start and continue meaningful conversations around sex and reproduction, gender identity, sexually explicit materials, and more. See more about these engaging conversations on page 10.

JAN
2021

Roe v. Wade Anniversary event

On January 28th, 2021, Planned Parenthood Illinois Action (PPIA) and Planned Parenthood Illinois Action PAC's (PPIA PAC) supporters came together for the virtual Roe v. Wade Anniversary Event. Together they raised more than \$165,000 dollars to advance PPIA and PPIA PAC's proactive, ambitious policy agenda. The virtual program featured an engaging panel of sexperts answering sexuality, education, and reproductive rights questions. PPIA and PPIA PAC were honored to recognize community partner, Rainbow Café, with the Richard J. Phelan Profile in Courage Award for their leadership and work on the Keeping Youth Safe and Healthy Act.

APR
2021

Increased attacks across the country on Roe v. Wade

State legislatures introduced more than 500 new abortion restrictions in 44 states in 2021, making it critical that Illinois remains a haven for reproductive rights.

Health Care and Human Services Reform Act signed

PPIL champions solidified their commitment to ending the Black maternal health crisis in Illinois by passing the Health Care and Human Services Reform Act. This vital piece of legislation grants patients with Medicaid coverage access to postpartum services and support needed to close the maternal mortality rate gap in Illinois. Read more about this important legislation on pg. 11

JUN
2021

Annual Celebration

PPIL's virtual Annual Celebration event supported the care that more than 69,000 PPIL patients rely on annually. PPIL supporters raised more than \$500,000 to expand access to comprehensive health care, education, and advocacy! PPIL was proud to honor champion Hedy M. Ratner with the Legacy Award for her decades of advocacy and support. We also celebrated the PPIL telehealth launch team with the Champion of Care award for their leadership and hard work implementing telehealth during the pandemic.

Mind Sciences

The Mind Sciences on Difference training program is a significant component of Planned Parenthood's diversity, equity, and inclusion strategy. Based on content developed by Mind Sciences experts at the Perception Institute, Planned Parenthood co-developed the Training Program 'Mind Sciences on Difference: Featuring Our Brains on Race' for PPIL clinicians. The program helped PPIL clinicians understand how their brains respond to racial differences while also equipping them with language and skills to discuss, confront, and minimize implicit bias, racial anxiety, macroaggressions, and stereotype threat in the workplace. After a pilot program with thirteen affiliates, data showed patient experiences improved after the training.

Health centers re-opened

In response to COVID-19, PPIL consolidated health center operations statewide into six Mission Health Center Sites to ensure the health and safety of our patients and staff. PPIL was excited to reopen all health centers following the consolidation, with new security and health protocols in place.

SEP
2020

President Circle Speakers Series

The President's Circle is comprised of Planned Parenthood's most committed advocates who have demonstrated an extraordinary level of leadership and support. President's Circle members had the opportunity to attend a four-part virtual Speakers Series and hear directly from PPIL leadership and staff, who continued to ensure our patients have access to critical reproductive health care during the pandemic. Each session included engaging conversations and Q&A opportunities about: Ensuring a haven in the Midwest; Expanding Access, One Health Center at a Time; Championing Reproductive Health and Rights in Illinois; Informing and Educating the Community.

FEB
2021

Activist University

PPIA hosted a series of virtual trainings covering a variety of policy-related topics designed to help supporters understand the political system and acquire the tools needed to enact change at every level. The seven sessions featured special guests from partner organizations and elected officials from across the state. Participants put their new skills to work at the virtual lobby day on March 2nd, where they connected with elected officials and advocated for Planned Parenthood patients and their rights.

MAR
2021

Gender Diversity- IVCC College

Often people make assumptions about the gender of someone based on their appearance or name. When you share your pronouns and use someone's preferred pronouns, it creates an inclusive environment and minimizes harm for transgender, genderqueer, and non-binary people. PPIL community engagement staff worked with Illinois Valley Community College leading conversations on creating safe and inclusive workspaces for all and the importance of gender diversity and pronouns.

MAY
2021

Keeping Youth Safe and Healthy Act Passed

PPIA was thrilled to achieve the passage and enactment of the Keeping Youth Safe and Healthy Act! Illinois students need and deserve comprehensive, inclusive, and age-appropriate instruction that will help them stay informed, safe, and healthy at all ages. Read more about the bill on page 11.

COVID vaccine awareness

In the spring of 2021, PPIA partnered with Lake County, McLean County, Cook County, and Sangamon County Health Departments to raise vaccine awareness. We hosted three canvassing events in Chicago and Bloomington, six phone banks, and developed and distributed materials about the COVID-19 vaccine that appeared in PPIL's 17 health centers throughout the state. In total, we contacted an estimated 963 people about the importance of the COVID-19 vaccine.

Central Illinois LGBTQ+ Pride Picnic-Peoria

Central Illinois LGBTQ+ support groups hosted their annual pride picnic in Peoria. PPIL was honored as the Community Based Organization of the Year for our Gender Affirming Hormone Therapy (GAHT) services to the Central Illinois LGBTQ+/transgender/gender-diverse community. Dana Garber, PPIL's GAHT Program intake coordinator and GAHT client case manager, attended the event and expressed how honored she was to accept the award on behalf of PPIL. Dana is a passionate advocate for equitable care for the LGBTQ+ community, and helped implement and expand PPIL's GAHT services in Central Illinois.



Expanding Sex Ed through Innovation

PPIL empowers the next generation to navigate relationships and manage their sexual health by connecting thousands of young people with age-appropriate education.



At PPIL, we are committed to serving **as a trusted provider and resource for sexual and reproductive health care and education in Illinois by delivering medically-accurate, inclusive sex education to individuals** at local high schools, universities/colleges, community organizations, and health departments. Our educators collaborate with local schools, social service organizations, professional organizations, and faith organizations to help people develop healthy, responsible attitudes and behaviors regarding sexuality.

When schools closed in spring 2020 due to COVID-19, we had to quickly rethink how we provide age-appropriate sexual and reproductive health education to school districts across the state. PPIL worked with Chicago Public Schools, local charter schools, and community-based organizations to expand our comprehensive, age-appropriate health education lessons to our youth in a virtually inclusive platform. We worked hard to engage young people through tools like Zoom, online document sharing, interactive quizzes and polls, and breakout groups. These digital tools made PPIL the only community-based organization to offer students grades 7-12 all of the required curriculum's for Chicago Public schools in a virtual setting. Some students have even told us they enjoy the virtual lessons more because it took away the embarrassment of sitting inside a classroom with their peers.

PPIL collaborated with Chicago Public Schools to modify our evidence-based, medically-accurate sexual and reproductive health (SRH) curriculum and support Chicago Public Schools in meeting the district requirement for sexual health education for students.

According to the Chicago Public Schools 2019 Healthy Schools Survey, **only 42% of schools teach all required sexual health education minutes.** With this new format, PPIL reached more than 5,000 students with over 1,200 hours of instruction over the 2020-2021 school year.



Providing tools for parents and caregivers

The sudden shift to at-home learning left many parents, guardians, and caretakers scrambling to remember school fundamentals, including the critical subject of sexual education. In August and September, **PPIL hosted a free virtual education series called “Real Talk” Creating Healthy Conversations with Young people.** PPIL reached a wide variety of people throughout this seven-part series, covering various topics, including sex and reproduction, gender identity, sexually explicit materials, and more.

Each week, “Real Talk” covered new topics related to human sexuality and healthy relations. The series offered were:

- Sexuality Is More Than Just Sex
- Navigating Tricky Topics and Answering Tough Questions
- Talking to Young People About Consent
- Talking to Young People About Gender & Sexual Identity
- Talking to Young People About Birth Control
- Talking to Young People About Sexually Transmitted Infections
- Talking to Young People About Sexually Explicit Materials

We were proud to provide parents, guardians, and trusted adults the opportunity to learn how to discuss sexual and reproductive health with young people. PPIL’s “Real Talk” adequately and easily answered sexual and reproductive health—dismantling myths and normalizing ongoing conversations with young people about sexuality and health.

Protecting Our Haven State

As the only reproductive health care provider in Illinois with a policy team in Springfield, Planned Parenthood of Illinois (PPIL) and Planned Parenthood Illinois Action (PPIA) have a unique opportunity and responsibility to inform policies that advance the rights of our patients and the communities we serve, and increase their ability to access care. With partners across the state, we championed essential bills such as the Keeping Youth Safe and Healthy Act (KYSHA) and the Health Care and Human Services Reform Act to improve Illinois' Black maternal health crisis. Below are highlights of our public policy team's significant work in the past year.

KEY ACCOMPLISHMENTS:



After the unethical Title X gag rule went into effect, dismantling the nation's only federal family planning program, PPIL and other affiliates were forced to withdraw from the program. We successfully advocated for restoring the **Family Planning Safety Net in Illinois**. With state funding and private philanthropy, PPIL continued to offer and even expanded our subsidized health care services for patients.



We partnered with coalition members to successfully champion monumental bills such as the passage and enactment of **KYSHA**. This legislation creates age-appropriate learning standards for public schools that decide to teach comprehensive personal health and safety education (grades K-5) and comprehensive sexual health education (grades 6-12). The KYSHA Act will address the experiences and needs of all youth in our schools; will not discriminate on basis of sex, race, ethnicity, national origin, disability, religion, gender expression, gender identity, or sexual orientation; allow teachers to answer questions from students with evidence-based answers; and give local school districts the ability to select their curriculum and materials.



Our public policy team lobbied with legislators and partner organizations to pass landmark **Maternal Health** legislation to address Illinois's Black maternal health crisis. This legislation expands Medicaid coverage for home visits, requires Medicaid coverage of doula services, requires new hospital protocols, and improves health insurance coverage for pregnant and postpartum people.



More than half of our patients rely on Medicaid for preventive care and often times PPIL is their only source of healthcare. With the increase in unemployment, many people lost their work-related health insurance, reducing access to vital health care. As a result, PPIL passed legislation extending **Medicaid family planning coverage** to more people in Illinois, culminating in **three years of advocacy work!**

PROTECTING ABORTION

ACCESS

BY THE NUMBERS

3,232

VOLUNTEER HOURS

400

VOLUNTEERS

999

OUTREACH EVENTS

999

PARTNERSHIPS & COALITIONS

As neighboring states strip away access to health care, PPIL's policy team is committed to ensuring Illinois remains a haven for sexual and reproductive rights and care in the Midwest.

STATEMENT OF ACTIVITIES

JULY 1, 2020 - JUNE 30, 2021

FY21 REVENUE

Patient care income	\$19,867,609
Contributions	\$15,446,175
Government grant income	\$3,026,648
Other revenue including interest and gains	\$5,019,161
Total Revenue	\$43,359,593

FY21 EXPENSES

Patient services, education, and advocacy	\$26,847,239
Management, administration, and quality assurance	\$9,015,520
Fundraising and development	\$1,167,319
Total Expenses	\$37,030,078
Excess of revenue over expenses	\$6,329,515

This presentation describes the consolidated financial statements of Planned Parenthood of Illinois, a 501(c)3 non-profit organization that does not engage in electoral activity as well as of Planned Parenthood Illinois Action, a 501(c)4 non-profit organization that engages in permitted electoral and political activity, and Planned Parenthood Illinois Action Political Action Committee, a nonpartisan political action committee committed to supporting pro-choice, pro-family planning candidates for office.

A copy of the complete audit report may be requested from the Development Office at development@ppil.org



Austin Health Center
5937 W. Chicago Ave.
Chicago, IL 60651

Near North Health Center
1200 N. LaSalle St.
Chicago, IL 60610

Englewood Health Center
6059 S. Ashland Ave.
Chicago, IL 60636

Loop Health Center
16 N. Wabash Ave., 5th Floor
Chicago, IL 60602

Rogers Park Health Center
5725 N. Broadway
Chicago, IL 60660

Roseland Health Center
11250 S. Halsted St.
Chicago, IL 60628

Wicker Park Health Center
1152 N. Milwaukee Ave.
Chicago, IL 60642

Aurora Health Center
3051 E. New York St.
Aurora, IL 60504

Bloomington Health Center
1319 N. Veterans Pkwy. Suite 3-A
Bloomington, IL 61704

Champaign Health Center
302 E. Stoughton St.
Champaign, IL 61820

Decatur Health Center
3021 N. Oakland Ave.
Decatur, IL 62526

Flossmoor Health Center
19831 Governors Hwy.
Flossmoor, IL 60422

Orland Park Health Center
14470 S. LaGrange Rd. Suite 101
Orland Park, IL 60462

Ottawa Health Center
612 Court St.
Ottawa, IL 61350

Peoria Health Center
2709 N. Knoxville Ave.
Peoria, IL 61604

Springfield Health Center
601 Bruns Ln.
Springfield, IL 62702

Waukegan Health Center
1601 N. Lewis Ave.
Waukegan, IL 60085

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**Planned Parenthood of Illinois
Administrative Office**

17 N. State St, Suite 500
Chicago, IL 60602

1-877-200-PPIL WWW.PPIL.ORG